

Subject: FW: Noise Nuisance Kitchen 126 Southbank Road

Importance: High

From: Gardiner, Jackie (Cllr)

Sent: 02 June 2023 23:04

To: Bechar, Bhavna <Bhavna.Bechar@coventry.gov.uk>; Masih, Rekha <Rekha.Masih@coventry.gov.uk>

Cc: Blackburn, Davina <Davina.Blackburn@coventry.gov.uk>; Blackburn, Damon <Damon.Blackburn@coventry.gov.uk>; Simpson, Ryan (Cllr) <Ryan.Simpson@coventry.gov.uk>

Subject: RE: Noise Nuisance Kitchen 126 Southbank Road

Dear Rekha,

Thank you for your message.

Given the complaint of noise sent to me, please could you delay determining this licence application to allow time for the resident to make their own official complaint. I would also ask that this licence application be considered by the Licensing Committee and not through delegated powers as there are some issues here that are of potential concern to this long established residential area.

I am currently investigating the lawfulness of the current use which is questionable given the lack of planning history, as revealed by planning officers and a pause to granting a license of any description would be appropriate whilst we investigate the position.

Whether there is time for the resident themselves to lodge their objection within the times scales you state, is questionable given that I have yet to receive a reply to the email I sent to them a few days ago and the fact we received notification of their complaint via the postal service. We are having to communicate via the post too, which isn't ideal but we are dealing with a resident who has lived at number [REDACTED] Southbank Road since 1974 so they may not be as tech savvy as the current world assumes.

It is important as a service that we treat all residents with respect and make allowances for those with extra needs in accordance with the strategy contained within the One Coventry Plan.

In the meantime, please would you accept this communication as them registering an objection to the grant of an alcohol licence. The residents name is [REDACTED]

As a ward Councillor I also want to register my objection to the grant of an alcohol license to 22.00hrs. The current café shuts at 3.00pm. Being even open for business as a café at 22.00hrs is an issue all of itself given the pressure for parking spaces and residential character of the area in

this part of the ward. Granting it an licence to sell alcohol all evening poses some likely conflict with the quiet residential nature of its surroundings.

I also have concerns as to the licensee's attitude toward causing nuisance to surrounding residents, given their response to their immediate neighbour when they complained about noise. They were told they just have to get used to it. That resident has lived there for 46 years and has a good idea of what is normally reasonable.

I look forward to you acknowledging my response.

Kind regards

Jackie

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